



Republic of the Philippines  
National Telecommunications Commission  
**CONSUMER WELFARE AND PROTECTION DIVISION**  
BIR Road, East, Triangle, Diliman, Quezon City

**COMPLAINT ON TEXT SPAM**

Reference Number: \_\_\_\_\_

I, \_\_\_\_\_, of legal age, single/married/Filipino with residence  
at \_\_\_\_\_, after having been duly sworn in  
accordance with law, hereby depose and state the complaint as follows:

DATE/TIME RECEIVED	ACCESS NO.	MESSAGE

*Note. If table above is not enough to list all text spam messages, please use the space at the back.*

- That I have not subscribed to the above services.
- That I have subscribed on \_\_\_\_\_ and on \_\_\_\_\_ have sent opt-out messages by texting "STOP" but still continue to received text spam.
- That I have not subscribed to the service and have requested the PTE on \_\_\_\_\_ to block the said service however, still continues to received text spam.
- That I have requested the assistance of NTC on \_\_\_\_\_ for the blocking of text spam messages.

In view of the foregoing, I am filing a complaint against \_\_\_\_\_.

**AFFIANT FURTHER SAYETH NAUGHT.**

\_\_\_\_\_  
SIGNATURE OVER PRINTED NAME

Contact Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

SUBSCRIBE AND SWORN TO BEFORE ME THIS \_\_\_\_\_ DAY OF \_\_\_\_\_ 20\_\_\_\_\_.

**ADMINISTERING OFFICER**